

Heading Towards Extinction – Over-Tourism

Moderator: Tea Ros, ISHC, Managing Director, Strategic Hotel Consulting

Panelists:



Christophe de Bruyn, ISHC, CEO, THR Tourism, Hospitality & Recreation advisors Susanne Kraus-Winkler, President, Austrian Professional Hotel Association Norbert Kettner, CEO, Vienna Tourism Board



Innovation & Dispruption: The Evolution of Hospitality







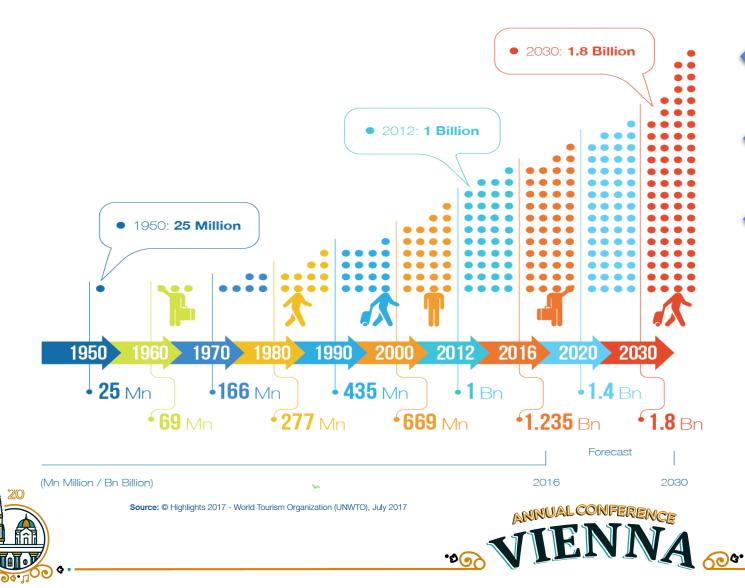
ANNUAL CONFERENCE VIENNA 60°



MWA ; How to Tackle?

What? Where?

Brief History of Over-tourism INTERNATIONAL TOURIST ARRIVALS 1950 - 2030



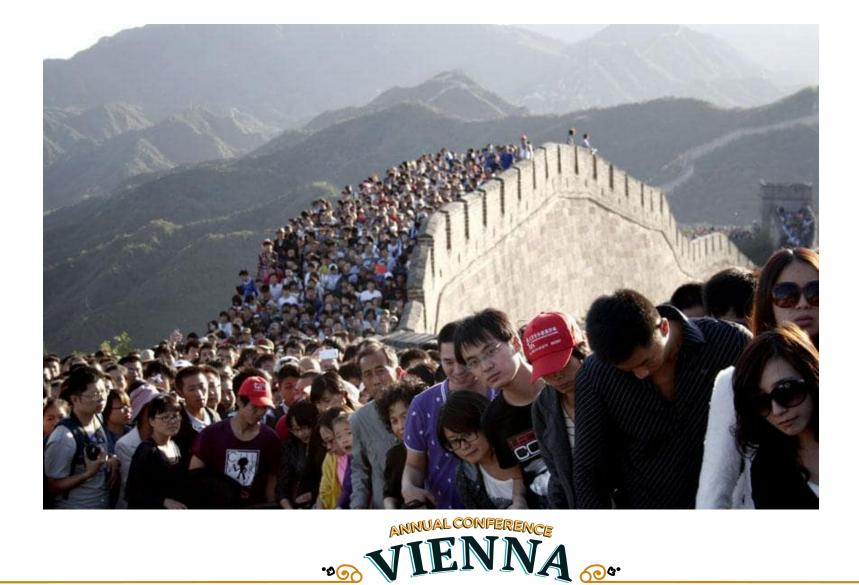
2019 – Over-tourism is everywhere!

2017 – Backlash from local residents: Barcelona, Venice, Dubrovnik etc.

2012 – "Overtourism" Term Invented



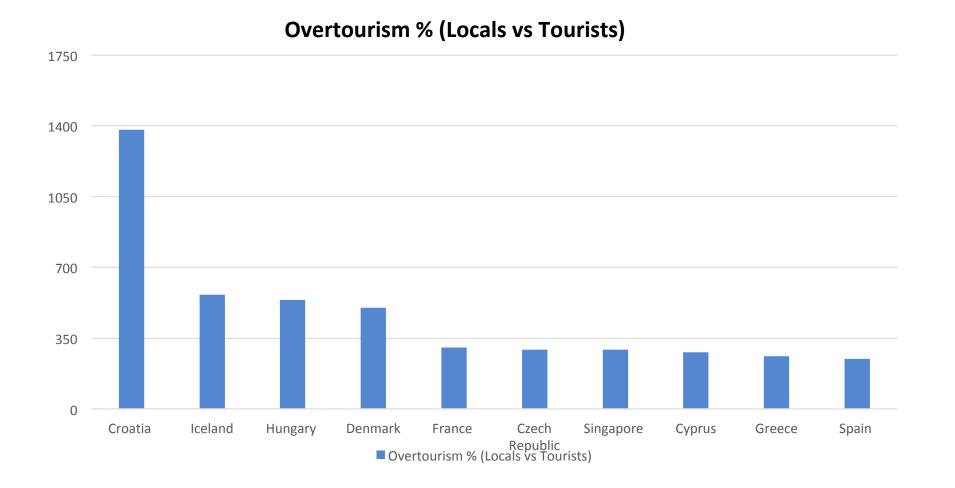




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Over-tourism Champs

















Barcelona

























Tourists: 20 M Population: 50 K

Is it a European problem?

















Koh Phi Phi Leh - Thailand











Tourists:

Machu Picchu - Peru









... even Mount Everest!